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**From:** Latora Godbolt [lgodbolt@ormsbyins.com]  
**Sent:** 2/18/2011 3:30:34 PM  
**To:** 'Hanchett, James (DPH)' [James.Hanchett@state.ma.us]  
**Subject:** RE: Katie's Quote

You're welcome!!

-----Original Message-----

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]  
Sent: Friday, February 18, 2011 10:21 AM  
To: 'lgodbolt@ormsbyins.com'  
Subject: RE: Katie's Quote

No problem. I will have her come in next week.  
Thanks,

Jim

-----Original Message-----

From: Latora Godbolt [mailto:lgodbolt@ormsbyins.com]  
Sent: Friday, February 18, 2011 10:21 AM  
To: 'Hanchett, James (DPH)'  
Subject: RE: Katie's Quote

Hi Jim

I will go ahead and get the applications ready but I would still need her to come in and complete and sign the applications and pay deposit.

-----Original Message-----

From: Hanchett, James (DPH) [mailto:James.Hanchett@state.ma.us]  
Sent: Friday, February 18, 2011 8:00 AM  
To: [REDACTED]  
Subject: RE: Katie's Quote

Hi Latora,

Go ahead and start the process. Send me the bill as I will be paying the Insurance.

Any questions today call me at [REDACTED] after 11:00 call me at [REDACTED]

Thanks,

James Hanchett  
25 Kenneth Road  
Easthampton, MA 01027

-----Original Message-----

From: Latora Godbolt [mailto:[REDACTED]]  
Sent: Thursday, February 17, 2011 11:58 AM  
To: Hanchett, James (DPH)  
Subject: Katie's Quote

Hi Jim

Attached please find the automobile quote for Katie's new 1999 Subaru. Plymouth Rock came in the most affordable at [REDACTED]. The deposit would be \$165 with a monthly payment of approximately [REDACTED]. Please review and get back to me.

Thank You

"Please refer your friends and family!"

Thank you,  
Latora Godbolt  
Client Service Representative  
Ormsby Insurance Agency, Inc.  
698 Westfield Street  
West Springfield, MA 01089

Ph: 413-737-0300  
Fax: 413-737-0617

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